

#### Governance Reforms, Development and Civil Society

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401/ 408, Nirmal Towers, Dwarakapuri Colony, Punjagutta, Hyderabad – 500 082 Tel: 91 40 2335 0778 / 23350 790; Fax: 91 40 23350783; email: loksatta@satyam.net.in; url: www.loksatta.org The purpose of a government is to make it easy for people to do good and difficult to do evil

- Gladstone

#### **Crisis of Governance**

- Increasing lawlessness
- Inefficient state apparatus
- Unresponsive bureaucracy
- Ineffective judicial system
- All pervasive corruption
- Criminalization of politics
- Money and muscle power in elections
- Political instability
- Erosion of legitimacy of authority

#### **Distortions of State Power**

- Positive Power restricted
   Negative power unchecked
- All organs are dysfunctional
- A system of alibis
   Victims of vicious cycle
- Change of players
   No change in the rules of the game
- Political process ought to be the solution
   But has become the problem itself

#### Governance at a Glance

- Governments spend Rs. 1800 crores every day
- Out of 27 million organised workers, government employs 70%
- Fiscal deficit (Union and States) remains at 10 %
   GDP
- 50% Union tax revenues go towards interest payment

## Is Money the issue?

#### **Sanitation**

- 140 million toilets needed
- Cost: Rs 35000 crores
- Equals just 20 days expenditure

#### School Education

- 1.6 million class rooms needed
- Capital cost : Rs 16,000 crores 9 days govt.
   expenditure
- Recurring expenditure : Rs.8000 crores 5 days govt. expenditure

## In a Sane Democracy

- Political process should resolve the crisis
- Parties, elections and public office are the route to

reform

In India a vicious cycle operates

## System Caught in a Vicious Cycle

- Inexhaustible demand for illegitimate funds
- Most expenditure incurred for vote buying
- Rise of political fiefdoms
- Vote delinked from public good
- Taxes delinked from services
- Political survival and honesty incompatible
- Social divisions exacerbated
- Competence and integrity excluded
- National parties marginalized

#### **Failure of Political Process**

Interlocking vicious cycles

Inexhaustible demand for illegitimate funds

**Illegitimate Money Power** 

**Political Power** 

Corruption

### Most Expenditure is to Buy Votes

Voter seeks money & liquor

More expenditure

Large spending may or may not lead to success, but failure

to spend almost certainly leads to defeat

Greater corruption

Greater cynicism

Voter seeks more money

#### **Rise of Political Fiefdoms**

Need for money, caste and local clout

Parties are helpless in choice of candidates

Rise of political fiefdoms

Absence of internal party democracy

Competition among a few families in most constituencies

Oligopoly at constituency level

#### **Vote Delinked From Public Good**

Centralized polity No matter who wins, people lose Vote does not promote public good Voter maximizes short-term gain Money, liquor, caste, emotion and anger become dominant Vicious cycle is perpetuated

#### **Taxes Delinked From Services**

Only 16% of GDP collected as taxes (Union & States)

Fiscal deficits and crisis

Higher Taxes

Unacceptable because of corruption and poor services

**Desubsidization** 

The poor do not see alternative benefits for the subsidies given up

Wage Reduction

Centralization and Art 311 preclude it

Deeper fiscal crisis

Poorer services and public goods

Perpetuation of poverty and backwardness

## Political Survival and Honesty Not Compatible

Parliamentary executive Government survival depends on legislative majority Legislators spend a lot of money to get elected They need multiple returns to sustain the system Corruption and misgovernance endemic Government has to yield to legislators' demands Corruption is perpetuated even if government has the will Honesty not compatible with survival

#### **Social Divisions Exacerbated**

#### **FPTP**

Scattered minorities unrepresented

Marginalization and Ghettoization

Strategic voting and vote-bank politics

Obscurantists become interlocutors drowning voices of reason and modernity

Politicians pander fundamentalists

Counter-mobilization of other groups based on primordial loyalties

Communal polarization and strife

## Contd.. Competence and Integrity Excluded

Need for money power and caste clout

Honest and decent elements have little chance

Bad public policy and incompetent governance

Deepening crisis

## **Oligopoly of Parties**

**FPTP** 

Only a high threshold of voting ensures victory Parties with 35 - 50% vote, or social groups with local dominance get elected Significant but scattered support pays no electoral dividends Voters prefer other "winnable" parties Marginalization of reformers, and national parties Regionalization of polity & perpetuation of status quo

## Representational Distortions

#### **FPTP**

Women & deprived sections not represented

Reservation with rotation is arbitrary and leads to proxies

Perpetuation of dominance of traditional groups

Representational illegitimacy

## Campaign Expenditure – Vicious Cycle

Illegitimate expenses are often 5-10 times the ceiling or more

(Assembly ceiling: Rs 6 lakhs

Lok Sabha ceiling: Rs 15 lakhs)

Every crore spent illegitimately

Rs 10 crore returns

(to cover ROR, Interest, personal upkeep, supporters, family's future, next election costs)

Rs 100 crore collected through bureaucracy

(for every legislator, there are 2000 employees who need to collect 'rent')

People suffer ten times more.

(Payment extorted, on pain of delay, harassment, humiliation, anxiety and greater loss)

#### **Economic Reform**

- Political consensus available
- Process irreversible
- Continuity of policy
- Stridency not to be confused with substance
- Young Indians (71% below 34 yrs of age) in favour of markets
- Rule of Law and sanctity of contracts record is mixed
- Political games do cause delays (eg. disinvestment)

## Things are Improving

- Telecom sector
- Railway freight
- Improved highways rapid execution
- 6-7% growth still sustained
- Population control in Tamil Nadu, AP, etc
- Governance and control of corruption are on the agenda
- States competing for investment and growth
- Young people are ambitious, educated and hungry for success
- Liberalization process has unlocked the economic potential of India

#### Can Economic Reforms Alone Deliver?

Smaller and more focused government will help

But government still has large role

#### Irreducible Role of Government

- Public order
- Rule of law
- Justice
- School education
- Healthcare
- Infrastructure
- Natural resource development
- Social security

## Inadequate Social Sector Spending

- Education only 3.2 % GDP
- Functional literacy 30-40%
- Crisis of higher education
- Healthcare only 0.9% of GDP
- Population growth rates still too high 1.94%

## Inadequate Social Sector Spending

- 25 % of hospitalized Indians fall below the poverty line because of hospital expenses.
- 81 % of outpatient care is provided private healthcare
- Only 40% inpatient care is provided public healthcare
- Only 17% of Health expenditure in public sector
- Very high reliance on out-of-pocket expenditure
   Georgia, Cambodia, Myanmar and Afghanistan

## **Priorities in Public Spending**

Country	PE on Education as % of GDP	PE on Health as % of GDP
United Kingdom	4.5	5.9
Germany	4.6	8.0
United States	4.8	5.8
OECD	5.2	8.1
India	3.2	0.9

# What the Reform Process Has Not Attempted So Far

- Freeing ordinary citizens from shackles of government bureaucracy
- Strengthening agriculture
- Reducing corruption
- Promoting transparency
- Enhancing accountability
- Enforcing rule of law
- Building adequate infrastructure
- Improving public services

## Persistent Regulatory Shackles

- The long arm of state hurting economic activity and livelihoods
  - eg: rickshaw pullers, hawkers, etc.
- Extortionary corruption debilitating industry
  - Customs
  - Central excise
  - Commercial taxes etc
- Absence of reforms to generate demand for labour

# Unintended Consequences of Early Phase of Reforms

- One time grand corruption golden goose effect
- Abdication of state in critical areas

- Corruption shifting to sovereign areas
- Continuing regional disparities

## What does the Citizen Expect?

Justice

Dignity

Vertical mobility

#### **Justice**

- Not the esoteric or romantic concept of justice
- Even mere fair and speedy adjudication, reparation for rights violated, and swift trial to punish the guilty are beyond the reach of citizens
- The poor and the under privileged are the worst sufferers.
  - The case of dog-bite
  - The case of police van accident
- Yet simple solutions are available

## **Dignity**

#### Elimination of

- Hunger
- Drudgery
- Public defecation
- Caste or religious discrimination
- Child labour
- Persistent regulatory shackles the self employed in Delhi

### **Vertical Mobility**

- Education as a tool of empowerment
- Health care:
  - 83% private, mostly out-of-pocket expenditure
  - Hospitalized Indians spend 58% of annual income on an average
  - → 40% of hospitalized Indians are forced to sell assets or borrow at usurious rate (60 100%)
  - → 25% of those hospitalized fall below poverty line because of hospital cost
  - 33% children have proper immunization
- Basic amenities
- Water

## Way out

Assert people's sovereignty

Fundamental democratic transformation

People centered governance

## **Key Governance Reforms**

Comprehensive electoral reforms

Empowerment of local governments

Instruments of accountability

Speedy and efficient justice

#### **Electoral Reforms**

- Process Improvements
  - Preventing polling irregularities
  - Arresting and reversing criminalization of politics
  - Checking abuse of unaccountable money power in elections
- System Improvements
  - Political party reform
  - Proportional representation
  - Direct election of Chief Executive at the State level with clear separation of powers

## **Empowerment of Local Governments**

- Transfer of funds, functions and functionaries to local governments
- Link between



## Instruments of Accountability

- Right to Information
- Independent crime investigation
- Independent appointment of constitutional functionaries
- Independent and effective anti-corruption agency
- Term limits for public office
- Strict penalties for abuse of office
- Citizen's Charters
- Stakeholder empowerment

#### **Judicial Reforms**

- Local courts in local language (Gram Nyayalaya)
- Time bound justice
- Procedural improvements
- Removal of corrupt judges Maharashtra pattern
- All India Judicial Service
- Independent crime investigation
- National Judicial Commission

## What can Civil Society do?

- When political process fails, the ball is with citizens, the ultimate sovereigns
- Local assertion
- State-level reforms
- National platform for larger reforms

#### What can Citizens do?

- Resist misgovernance
- Check corruption
- Influence public discourse
- Channel resources better
- Enforce better services
- Bring pressure for reforms

## **Approaches to Citizens' Action**

Collective, informed assertion

Wide dissemination of information

Effective mass communication

Strategic intervention

#### **Conditions for State-Wide movement**

- A group of credible citizens with excellent track record
- Insights to political and governance process
- A practical agenda which unites all segments
- Professional, full-time, institutional approach

# Citizens Initiatives – LOK SATTA's Experience

Mass mobilization

Think tank functions

Effective advocacy

### **Window of Opportunity**

- Demand for reform
- Relatively sound private economy
- Demographic changes
- Large, skilled, young, low-cost manpower
- Communications revolution
- Improved transport
- Power sector reforms in progress
- Road blocks to growth being removed
- Stable polity
- Mature financial system
- National mood upbeat

#### What Needs to be Done

- Political reforms
- Decentralization
- Judicial reforms
- Accountability measures
- Innovative mechanisms for management of education, healthcare and power sector
- Civil service reform

#### Two Paths - Choice is Ours

German example vs USSR example

Freedom enhancing
 Tyrannical

Democratic

Chaotic

Orderly

Disintegrating

Integrating

Debilitating

Growth-oriented

"Never doubt that a group of thoughtful, committed individuals can change the world. Indeed it is the only thing that ever did"

- Margaret Meade